

User Guidelines and Privacy Policy

Your privacy and user experience are important to us. Therefore, we have a Privacy Policy that describes how we collect, use, share, transfer and store your information.

Please take a moment to read this document to get familiar with the guidance and how we handle your privacy. Please do not hesitate to contact us if you have any question on this issue at irina@facefullness.com

OVERVIEW

These Guidelines govern the use of the facefullness.com web service, provided by Haga SoftSupport. Through the use of the web service the user accepts these terms. If the user does not agree to the terms, he/she/they shall stop using the service and leave the site.

All material on facefullness.com belongs to Haga SoftSupport, its cooperation partners or listed companies and persons. All material on the site is protected by copyright law and other protection laws. It is not allowed to copy, modify, distribute or publish content from facefullness.com without a written permission from Haga SoftSupport. However, the user is entitled to make a copy of the material contained on the site for his/hers/their own non-commercial use.

Haga SoftSupport has well-developed procedures to quality assure the information and aims to ensure that all information on the site is accurate, complete and up to date; and takes all reasonable steps to ensure that it is.

In cases where facefullness.com contains referrals (links) to other sites, Haga SoftSupport disclaims all responsibility for the content and actions taken by the site owners to protect personal privacy.

HANDLING OF PERSONAL DATA

According to the Data Protection Regulations (GDPR), Haga SoftSupport is responsible for administration and handling of your personal data. You as a user have the right to know what information we have about you and why we need them. When you send your request or book your location, we need the following information about you:

- ✓ Your name, to know who makes the reservation
- ✓ Your email address, to confirm bookings and to be able to reach you with news, offers and information
- ✓ Your mobile number, to reach you if it's necessary to contact you quickly, for example, in case of unforeseen events.

We store your information for 5 years after the date of your last booked class so it will be easier for you to book again when you may wish to book your next class. If you prefer us to remove your personal information earlier, or if you have any questions, concerns about this, please contact irina@facefullness.com. According to the accounting law, we are obliged to keep the accounting documents with your information for 7 years.

SECURITY

Haga SoftSupport undertakes to ensure that your information is secure. In order to prevent unauthorized access or disclosure, we have introduced appropriate administrative procedures to protect and secure the information you provided to us online.

Haga SoftSupport has the right to publish your reference statements as text, image, audio files or video on facefullness.com only after your written approval too this. Your referral statements are saved on the site until replaced with the new information or until you want them removed.

COOKIES

On facefullness.com we use cookies. A cookie is a small file that requests permission to be placed on your computer's hard drive. When you accept cookies, the cookies will analyze your web traffic or will let you know when you visit a particular site. Cookies allow web applications to respond to you as an individual with your specific interests. The web application can tailor its business to your needs, likes and dislikes by collecting and remembering information about your preferences. To learn more about cookies, please visit wikipedia: https://en.wikipedia.org/wiki/HTTP_cookie.

You as a user can choose to accept or decline cookies. Most browsers automatically accept cookies, but you can set the browser to prevent cookies being accepted if you prefer. However, this may prevent you from taking full advantage of the site.

If you have questions and concerns about the User Guidelines or Privacy Policy at facefullness.com or if you want to know more about the information Haga SoftSupport has on you, to request correction or deletion of your information, you may contact HagaSoftSupport. This is easiest by sending an email to irina@facefullness.com.

Warm welcome

Haga SoftSupport

Irina Fjeldstad

Our User Guidelines and Privacy Policy were last updated on October 10, 2018